

On April 14, 2020 NCSHA issued a News Update e-mail (link below) that summarizes HUD COVID-19 Guidance. There are several measures included to facilitate HOME funded programs. In particular, TBRA, CHDO Operating, and Homebuyer programs were targeted. Several items are mentioned to ease the burden of getting these programs more funding, increasing administrative funding, and as well as re-directing funds for emergency TBRA. The Project Development module of MITAS has been used by our HFA customers for years in administrating these funds. A new portal was added for Project Development with the upgrade to the web-based product. This portal is even more important now in the changing environment of program administration.

The Provider Portal is a link between the HFA and the Housing Providers you partner with to administer housing assistance. This Portal can facilitate the entire process from Applications, to Funding, and through Project Compliance and Closeout. Grantees, CHDO's, TBRA Program Administrators, other Units of Local Government, and partner governmental agencies all can access this portal to apply for HFA Funding.

The [MITAS Provider Portal](#) contains:

Intake screens for the application process

Standard screens available and ability to customize screens for agency specific needs.

Document and Form functionality

Quickly produce and receive the necessary paperwork to facilitate the application, draw requests, and compliance uploads.

On-line Project Draw Request

Allows the provider to request a draw against their approved project and monitor the approval and payment process online.

Integration to MITAS Accounting

No need to re-enter the request for funding as the draw request is routed to the appropriate staff for approvals and payments.

Communication Tools

Keep your providers updated with real time status tracking, open issue resolution, and bulk e-mail processing.

We understand these programs are greatly needed during this time. Please contact us to discuss how MITAS can launch your Provider Portal to start delivering assistance to your housing providers. We have configured a Sample TBRA Application in our demonstration environment so we can show you the portal in action.

Not only can a portal reach out to your providers to get the assistance started, it can provide a lasting communication tool into the future as you collaborate with your housing partner organizations.

Below is the NCSHA e-mail link as well as a link to the HUD webinar explaining the guidance.

https://www.ncsha.org/blog/hud-issues-covid-19-guidance-waivers-for-home-program/?utm_source=NCSHA&utm_campaign=9b81ef99a9-EMAIL_CAMPAIGN_2019_02_06_09_58_COPY_02&utm_medium=email&utm_term=0_f00bc192e4-9b81ef99a9-65495751

https://www.hudexchange.info/trainings/courses/home-program-covid-19-response-statutory-suspensions-and-regulatory-waivers-webinar/?utm_source=HUD+Exchange+Mailing+List&utm_campaign=639b43d8db-OAHP-COVID-19-Webinar-Recording_4%2F27%2F20&utm_medium=email&utm_term=0_f32b935a5f-639b43d8db-18747605