Slide 1 - Title



Text Captions

Compliance Check Processing using the MITAS Internet Property Management site

Slide 2 - Objectives



Text Captions

Objectives

In this online learning module, you will learn how to process a compliance check for Tax Credit transactions, and how to view and print reports relating to the compliance check using the MITAS Internet Property Management site.

Slide 3 - Objectives: Processing Tenant Transaction Compliance Checks



Text Captions

Section One

Objectives

In this section, you will learn how to process a compliance check for the current month's Tax Credit tenant transactions using the MITAS Internet Property Management site. An interactive simulation will demonstrate how to do this.

Slide 4 - Scenario: Processing Tenant Transaction Compliance Checks



Text Captions

Scenario

Vicky, a property manager calls you...

"Hi Becky, I'm trying to process a compliance check for my tenant transactions using the MITAS Internet Property Management site for the first time. How do I do this?"

Let's find out how we can help Vicky.

Slide 5 - Concept: Process Compliance Check



How to Process a Compliance Check for Tax Credit Transactions

It is easy to process a compliance check for Tax Credit transactions using the MITAS Internet Property Management site. In order to do this, you must be logged in as either a **Property Manager** or **Property Manager - Compliance** user.

Once you have retrieved the property from the **Property Information** screen, choose the **Process Transactions** option. The **Process Transactions** page is displayed. Next, choose the **Process** option, and the tenant transactions for the most current reporting period (month) are processed.

The compliance check process processes data for only one period at a time. If your current reporting period is not the current month, you will need to run the process for each reporting period (month) to bring your errors up to date. For example, if your last error report was three months ago (January), you will need to run the process three times and review three error logs (February, March, April).

After you have processed the transactions, you will no longer be able to modify these transactions. To view any errors that have occurred during processing, you will access the **Error Log** for the corresponding dates. To print these errors, print the **Compliance Error Report**. Print the **Transaction Detail Report** for a report detailing why the system did not qualify the tenant(s).

Slide 6 - Simulation: Processing Tenant Transaction Compliance Checks



Text Captions

Simulation

Processing Tenant Transaction Compliance Checks

The following simulation takes you through the steps needed to process tenant transaction compliance checks using the MITAS Internet Property Management site. You will be shown the appropriate steps to follow. **Notes**





Select the Property Detail menu item

Once you have successfully logged in to the site, the Main Menu page is displayed

Slide 8 - Slide 8



Text Captions

The Property Status Information page appears

Select the Retrieve Property text box, and input the Property Number

For security reasons, you must know the property number for which you are trying to process tenant transactions.

Slide 10 - Slide 10

Property Information		
0/P HSW123		
Retrieve Property:	7 5070	
Decementary 0000000000	Y	
Propeny: 9999999999999	Click the Retrieve button	
Property Address:	Phone Nu (000) 000-00	mber: Ext:
1	(000) 000-00	00 0000
	Fax Numb	er:
	(000) 000-00	00
Fiscal Year End: 00/00		
Project	Stage	Date

Text Captions

Notes

Click the Retrieve button

Slide 12 - Slide 12

Property Information					
0/P HSW123					
	Move-in/Move-out	Transactions Upload	Proce	nghTighangagetions	
	E Click the Dr	Transferra		т ў́/	
		cess fransactions (outton to mpliance		
	processitier	check	npirance		
1				eve	
	Verify the property address	Information is correct.	If the		
	Information is not corre	ct, contact the agency			F .
	MASON RIDGE LIVING			(972) 547-6404	EXT: 0000
	1500 CENTRAL			(000) 000-0000	0000
	MCKINNEY, IX 75070			(000) 000-0000	
	Fiscal Y The Property Inform	nation page appears			
	with the brop	eny address			
	D. 1			D .	
	Project	51	age	Dat	e

Text Captions

The **Property Information** page appears with the property address

Verify the property address information is correct. If the information is not correct, contact the agency.

Click the **Process Transactions** button to process the tenant transactions compliance check **Notes**

Slide 13 - Slide 13

Process Transactions	
O/P HS1533	
	Click the 'Process' button to process the Tenant Transactions
	for the most current reporting period (Month).
	You will no longer be able to modify the Processed Tewant Transactions.
	Clicking the Process button processes the tenant
	transactions compliance check for the most current reporting
	period (month). Click the Back button to abort and return to
	the previous page.
	Process option to
	Once you have processed the tenant transactions, you will no cess the tenant
	contact the agency to request modifications to the processed Check
	tenant transactions
	met recess transactions page is
	displayed

Text Captions

Click the **Process** option to process the tenant transactions compliance check

The Process Transactions page is displayed

Clicking the **Process** button processes the tenant transactions compliance check for the most current reporting period (month). Click the **Back** button to abort and return to the previous page.

Once you have processed the tenant transactions, you will **no longer be able to modify** these transactions. You must contact the agency to request modifications to the processed tenant transactions.

Slide 14 - Slide 14

Property Information						
0/P HSW123						
						1
	Move-in/Move-out	Transactions	s Upload	Proces	ss Transactions	
	Error Log					
	Entir Lug					
	Retrieve Propert	y: 75070		Ret	trieve	
Prop	erty: 75070	Name:	MASON	RIDGE		
Prope	rty Address:				Phone Number:	Ext:
MASON 1500 CE	I RIDGE LIVING ENTRAL				(972) 547-6404 (000) 000-0000	0000
MCKINN	The PI		ppears		Fax Number:	
	after End of sir	nulation	been		(000) 000-0000	
Fiscal Y	ear End: UU/UU					
Proje	ect		Sta	nge	Dat	e

Text Captions

The **Property Information** page appears after the tenant transactions have been processed

End of simulation

Slide 15 - Objectives: View and Report Errors



Text Captions

Section Two

Objectives

In this section, you will learn how to view and report the tenant compliance check errors using the MITAS Internet Property Management site. An interactive simulation will demonstrate how to do this. **Notes**

Slide 16 - Scenario: View Data



Text Captions

Scenario

Vicky, a property manager calls you...

"Hi Becky, I'm trying to view the the tenant compliance check errors using the MITAS Internet Property Management site. How do I do this?"

Let's find out how we can help Vicky.

Slide 17 - Concept: View and Print Compliance Errors



Text Captions

How to View and Print Compliance Errors

It is easy to view and print tenant compliance errors using the MITAS Internet Property Management site. In order to do this, you must be logged in as either a **Property Manager** or **Property Manager - Compliance** user.

Once you have retrieved the property from the **Property Information** screen, choose the **Error Log** option. The **Error Log** page is displayed.

After you have reviewed the tenant transaction errors, you can print the **Compliance Error Report**, which is a printed version of the Error Log, and then print the **Tenant Detail Report** which details why the system did not qualify the tenant(s).

Slide 18 - Copy of Simulation: View and Print Tenant Compliance Errors



Text Captions

Simulation

Viewing and Printing Tenant Compliance Errors

The following simulation takes you through the steps needed to view and print tenant compliance errors using the MITAS Internet Property Management site. You will be shown the appropriate steps to follow.

Slide 19 - Slide 19

Property Information				
O/P HSW123				
	Move-in/Move-out	Transactions Upload	Process Trans	actions
	Error Log			
	Retrieve Proper	ty: 75070	Retrieve	
Prop	erty: 75070	Name: MASON	RIDGE	
Prope Mason 1500 CE MCKINN	I RIDGE LIVING ENTRAL IEY, TX 75070		Phone (972) 54 (000) 000 Fax Nu	Number: Ext: 7-6404 0000 0-0000 0000 Imber:
From the which y Verify	Property Information ou would like to review y the property address	n page, retrieve the pro the tenant compliance information is correct.	pperty for errors. If the	3-0000
	inionnation is not cone	ct, contact the agency.		Date

Text Captions

From the **Property Information** page, retrieve the property for which you would like to review the tenant compliance errors.

Verify the property address information is correct. If the information is not correct, contact the agency. **Notes**

Slide 20 - Slide 20

Property Information				
0/P HSW123				
	Move-in/Move-out	Transactions Upload	Process Transa	ictions
-				
	Highelenz			
-				
	Select the I	Error Log	Retrieve	
	option to view	w the tenant		
Prop	erty: 750 compliance	e error log MASON	RIDGE	
Prope	rty Address:		Phone N	lumber: Ext:
MASON	RIDGE LIVING		(972) 547-	8404 0000
1500 CE	NTRAL		(000) 000- Eax Num	0000 0000
MCrulina -	E1,1X73070		(000) 000-	0000
Fiscal Y	'ear End: 00/00			
Proje	ct	St	age	Date

Text Captions

Select the Error Log option to view the tenant compliance error log

Slide 21 - Slide 21

Compliance Error Log								
0/P HSW195								
	Property:75070 MASON RIDGE							
		Program:	Tax Credit	*				
		Starting Date:	03/01/2004 (MM/DD	DAMMY)				
				,				
	Droy Errora	Main Manu	Defrech	Nove Erroro				
	PIEV EITUIS	Main Menu	Reliesh	NEXLETIOIS				
	Effective Date Building	Unit Seg Error Transac	tion Tenant Overriden	Memo				
	Encource barro barrang	onit ooq Error Handao						
	The	Compliance Error Lo	g page is					
		displayed						

Text Captions

The Compliance Error Log page is displayed

Slide 22 - Slide 22

Compliance Error Log			
D/P HSW195		Property:	75070 MASON RIDGE
		Program: Starting Date:	* Select the Program
	Prev Errors	Main Menu	Preserver Combo Dox TEAM
	Effective Date Building	Unit Seq Error Transac	Section 8 501C3 MI HOME CSH Modified Pass Through Tax Credit Taxable Bond Moderate Special Housing 80/20 Rental Assistance Rental Supplement Section 8 - EX Rent Rehab One Percent
Text Captions			

.

Select the **Program** combo box

Slide 23 - Slide 23



Select the appropriate Program item

Slide 24 - Slide 24



Text Captions

Select the Starting Date text box, and input the appropriate starting date

Slide 25 - Slide 25



Text Captions

Select the Refresh option

Slide 27 - Slide 27



Text Captions

The **Compliance Error Log** page is displayed

The **Compliance Error Log** lists all the tenant compliance errors for the transactions processed for the current month. This is a display only page. Review the tenant compliance errors on this page.

From this page, you can also view previous period's tenant compliance errors by clicking the PrevErrors option. By clicking the Main Menu option, you are taken back to the Property Information page. To view the next period's tenant compliance errors, click the Next Errors option.

Select the **Prev Errors** option to view the previous period's tenant compliance errors

Select the Main Menu option to return to the Property Information page

Select the **Next Errors** option to view the next period's tenant compliance errors

Slide 28 - Slide 28

	Compliance E	rror Log 👘							
	0/P HSW195								
MITAS							Property:7	5070 MASON	RIDGE
IVII I AO							D	T	
							Program:	Tax Credit	
\sim							Starting Date:	13/01/2004	(MM/DL
Screens									
Compliance Error Log			Prev Er	rors		Ma	ain Menu	Refre	sh
	To print the	e list of err	ors shown or	n the Com	plian	ce	Error Log 🔤 📙		
Options	page, you	i must acc	ess the repo	rting men	u, and	cho	oose the	T	T (
Back		Comp	iance Error	Report o	ption.			Transaction	Tenant
			03/01/2004	39	202	1	Setaside Percent	Move In	Lisa Jones
10-bb-bbb-co			03/01/2004	39	202	1	Setaside Unit Count	Move In	Lisa Jones
Svet			09/01/2004	39	204	1	Setaside Percent	Move In	Jerry Newpo
Sc. Select the Main Me	enu option to		09/01/2004	39	204	1	Setaside Unit Count	Move In	Jerry Newpo
Lo access the repo	rtina menu		12/01/2004	37	105	1	Setaside Percent	Move In	Greg Lee
	, g		12/01/2004	37	105	1	Setaside Unit Count	Move In	Greg Lee
									-

Text Captions

Select the Main Menu option to access the reporting menu

To print the list of errors shown on the **Compliance Error Log** page, you must access the reporting menu, and choose the **Compliance Error Report** option.

Slide 29 - Slide 29

	Menu
MITAS Main Menu System Help Screen Help Logoff	Property Detail Reportent Reportent Select the Reports menu option
	The Main Menu page is displayed

Text Captions

Select the Reports menu option

The Main Menu page is displayed

Slide 30 - Slide 30



Text Captions

The **Reporting Menu** page is displayed

Select the Compliance Errors menu option

\land	Compliance Errors D/P HS1562
MITAS	Choose the Options and Click the Submit Button to Compile the Report.
Screens Compliance Errors	The Compliance Error Report is a printed version of the Compliance Error Log (viewable on screen only). It is a listing of the compliance errors.
Options	Property: Highlight Box
Reset	Beginning Date (MM/DD/YYYY)
Back	Select the Property text box, and input (MM/DD/YYYY)
Submit	the appropriate Property Number for which you would like to print a Compliance Error Report
Main Menu System Help Screen Help Logoff	

Slide 31 - Slide 31

Text Captions

The **Compliance Error Report** selection criteria page is displayed

The **Compliance Error Report** is a printed version of the Compliance Error Log (viewable on screen only). It is a listing of the compliance errors.

Select the **Property** text box, and input the appropriate Property Number for which you would like to print a Compliance Error Report

Slide 32 - Slide 32



Text Captions

Select the **Beginning Date** text box, and input the beginning date of the date range for which you would like to print the report

Slide 33 - Slide 33

\land	Compliance Errors
	O/P HS1562
<mitas></mitas>	Choose the Options and Click the Submit Button
	to Compile the Report.
Screens	
Compliance Errors	
Options	Property: 75070
Reset	Beginning Date: (MM/DD/YYYY)
Back	Ending Date: Highight Box (MM/DD/YYYY)
Submit	
	Select the Ending Date text box,
	and input the ending date of the
Main Menu	date range for which you would like
System Heln	to print the report
System Help	
Screen nerp	
Logom	

Text Captions

Select the **Ending Date** text box, and input the ending date of the date range for which you would like to print the report

Slide 34 - Slide 34



Text Captions

Click the Submit button to compile the report

Slide 35 - Slide 35

	C	Compliance Errors	
	http://www.mitas.co	om/mshda/wb002.cbx - Microsoft Internet Explorer	
	File Edit View Favorit	ites Tools Help	
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**Text Captions** 

The Report Browser window opens

#### Slide 36 - Slide 36

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kmark		O/P HS1562 Print C	Compliance Err	or Report			Run: 07/2	7/2005 08:45
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$\succ$		75070 MASON RIDGE	Unit No	Effective Date	Seq Error Code	Transaction Type	Tenant Name	OverndeFi
nails		11 Tax Credit 03/01/2004r	edit					
quin		39 39	202	02/15/2004 02/15/2004	1 l Setaside Percent 1 2 Setaside Unit Count	4 Move In 4 Move In	Lisa Jones Lisa Jones	1
<u>⊢</u>								
2			The C	Compliance	Error Depart is outer	natically displayed in		
ment			format	· You can pri	nt the report as you we	natically displayed in ould any PDF docum	hent by	
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#### **Text Captions**

The **Compliance Error Report** is automatically displayed in PDF format. You can print the report as you would any PDF document by clicking the **Print** button on your Internet browser.

#### Slide 37 - Slide 37

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pls <u>H</u> elp					
http://www.mitas.com/mshda/Reports/MITA5084552 /indows Marketplace	Click the C when you h review Complia Re	lose button ave finished ing the nce Error port			
or Report 03/01/2004 T Effective Date Seq Error Code	O 03/30/2004 Transaction Type	Rum: 07/ Tenant Name	27/2005 08:45 By Date OverrideFlag	e: 07/27/2005	· 1
02/15/2004 1 1 Setaside Percent 02/15/2004 1 2 Setaside Unit Count	4 Move In 4 Move In	Lisa Jones Lisa Jones	No No		

# Text Captions

Click the **Close** button when you have finished reviewing the **Compliance Error Report Notes** 

# Slide 38 - Slide 38

fox		
ols <u>H</u> elp		ð
http://www.mitas.com/mshda/wb002.cbx		✓ Ø 60 C.
Vindows Marketplace 📄 Windows Media 📄 V	Windows	
ance Errors		^
32	Choose the Options and Click the Submit Button to Compile the Report. The <b>Compliance Error Report</b> selection criteria page is displayed Property: 75070 Beginning Date: 03/01/2004 (MM/DD/YYYY) Ending Date: 03/30/2004 (MM/DD/YYYY)	Run: 07/27/2005(08:45)

#### Text Captions

# The Compliance Error Report selection criteria page is displayed



#### Slide 39 - Slide 39

#### **Text Captions**

Click the **Back** button to return to the **Reporting Menu** to access the **Transaction Detail Report Notes** 

#### Slide 41 - Slide 41

	Menu
	⇒ Tenant Recertification Report
MITAS	⇒ Tenant Master Report
	→ Tenant Recertification
Main Manu	⇒ Qualified Programs
main menu System Help Screen Help Logoff	The <b>Reporting Menu</b> appears
	t Rent Info
Click the <b>Trans</b> a	action Detail option

**Text Captions** 

# The Reporting Menu appears

Click the Transaction Detail option

#### Slide 43 - Slide 43

	Transaction Detail						
	O/P HS1555						
MITAS	Choose a Options and Click the Submit Button to Compile the Report.						
Screens	The <b>Transaction Detail Report</b> lists, in detail, the reason(s) why the system did not qualify the tenant(s). This reports all tenants who the						
Transaction Detail	property manager marked low income, but were not qualified by the system. To identify the components for which the tenant(s) does not qualify look for a warping code of <b>F</b> for Fail. A legend is also						
Options	included on the last page of the report.						
Reset	Print Non-Qualified to Print I I						
Back	Select the <b>Property</b> text box, and input the						
Submit	print the Transaction Detail Report						
Main Menu							
System Help							
Screen Help							
Logoff							

lext Captions

The Transaction Detail Report selection criteria page is displayed

The Transaction Detail Report lists, in detail, the reason(s) why the system did not qualify the tenant(s). This reports all tenants who the property manager marked low income, but were not qualified by the system. To identify the components for which the tenant(s) does not qualify, look for a warning code of **F** for Fail. A legend is also included on the last page of the report.

# Select the **Property** text box, and input the appropriate property number for which to print the **Transaction Detail Report**

#### Slide 44 - Slide 44

	Transaction Detail
	O/P HS1555
<mitas></mitas>	Choose a Options and Click the Submit Button
	to Compile the Report.
$\sim$	
Screens	
Transaction Detail	
Options	Property:
Reset	Print Hop Qualified tenante only
	Principal denances only.
Back	
Submit	Select the Print Non-Qualified Tenants Only
	check box to print a listing of only the tenants that
	were not qualified by the system. If this check box
	ic not colocted, all tonant data that has been
Main Menu	is not selected, all tenant data that has been
System Help	submitted for the current tenant will print, including
Screen Help	the tenant data that the system qualified.
Logoff	
Logon	

#### **Text Captions**

Select the **Print Non-Qualified Tenants Only** check box to print a listing of only the tenants that were not qualified by the system. If this check box is not selected, all tenant data that has been submitted for the current tenant will print, including the tenant data that the system qualified.

#### Slide 45 - Slide 45



#### **Text Captions**

Click the Submit button to compile the report

#### Slide 46 - Slide 46

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	http://www.mitas.com/mshda/w	rb002.cbx - Microsoft Internet Explorer	
	File Edit View Favorites Tools H	Help	A
	Ġ Back 👻 🐑 💌 😰 🏠	Search 🥎 Favorites 🚱 🔗 🍓 🔜 🗾 🎇 🦓	** Links
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**Text Captions** 

The Report Browser window opens

#### Slide 47 - Slide 47

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Mair Syst Scre Logi	Signatu Commer Thumbna Bookmarks		O/P 185 MITA Numb Cent Next F FAMILY Name	S Property: Beilding: Unit Type: of Bedroom: Effective Date: Sequence: Hore-out Date: Nove-In Date: Nove-Out Da	Area Constant State Stat	Production	print ti print ti sthe P Native c Mathing	Current 1 ail Report ne report a rint buttor of Facily Metheces Radeet Radeet Backlopped Bonelees Rectal Meeder Dive Ja Add Teep Abr Bit	ecant Informatio is automa as you woul o on your In ¹ ¹ ¹ ² ² ² ² ³ ³ ³ ³ ³ ³ ³ ³ ³ ³	atically displating and the second se	227,2005 09.7 ayed in docume Ser. Tromet 25, • Tromet 25, • Tromet 26, • Tromet 26,	Date: 07/2 PDF ent by 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.00 500.0	7/2005 ¹	
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#### **Text Captions**

The **Transaction Detail Report** is automatically displayed in PDF format. You can print the report as you would any PDF document by clicking the **Print** button on your Internet browser.

# Click the Close button when you have finished reviewing the Transaction Detail Report

	Transaction Detail	
	O/P HS1555	
MITAS	Choose a Options and Click the Submit Button to Compile the Report.	
Screens	The <b>Transaction Detail Report</b> selection criteria page is displayed	
Transaction Detail		
Options	Property: 75070	
Reset	Print Non-Qualified tenants only: 🔽	
Back		
Submit		
Main Menu		
System Help		
Screen Help		
Logoff		
Toxt Captions		

#### Slide 48 - Slide 48

Text Captions

The Transaction Detail Report selection criteria page is displayed

#### Slide 49 - Slide 49



Click the Back button to return to the Reporting Menu

#### Slide 51 - Slide 51

	Menu
	⇒ Tenant Recertification Report
MITAS	→ Tenant Master Report
	⇒ Tenant Recertification
	⇒ Qualified Programs
Main Menu System Help	⇒ Current Tenant Information
Screen Help	⇒ Compliance Errors
Lafforti Highlight Box	Erom here you can print another report access the <b>Main Menu</b> to
Click the <b>Logoff</b> butt	on to log off the system your work

**Text Captions** 

# The **Reporting Menu** appears

From here, you can print another report, access the **Main Menu** to perform other tasks, or log off the system if you are completed with your work

# Click the Logoff button to log off the system

#### Slide 52 - Slide 52



**Text Captions** 

# The Logoff page appears

End of simulation

Slide 53 - End



**Text Captions** 

**Congratulations!** 

You have completed Compliance Check Processing using the MITAS Internet Property Management site Notes